



2011 Oak Hill Parent Satisfaction Survey Report

Purpose

The 2011 Parent Satisfaction Survey was executed to address several needs:

- Determine parents' overall satisfaction with Oak Hill
- Identify areas where Oak Hill is doing well and areas needing improvement
- Compare results to studies completed in 2005 and 2008 to identify trends
- Use results as input for the 2012 Strategic Planning process

This survey was conducted by an independent third party contracted by the school administration in keeping with good practices of independent schools to periodically assess parent satisfaction.

Participants

One parent from each family was asked to complete the survey using Survey Monkey, an internet-based survey tool. 58 % of the OHM families (86 of a possible 148 families) completed the survey.

Respondents reported additional demographic information this year, which will be collected in future waves to better understand how the composition of OHM changes over time. In accordance with national trends, this year's results showed more than 2/3 of 2010-2011 survey respondents are dual working parents. We heard feedback in our Spring parent focus groups that this trend often comes with additional demands on free time, and overall schedules.

Summary of Results

In general, parents reported high levels of satisfaction across all tested OHM dimensions.

- Overall, 99% of Oak Hill parents are extremely satisfied with the school. Noteworthy areas include the Head of School and Facility.
- Montessori knowledge appears to have peaked in 2008, with 2011 comparable to 2005 levels.
- 2010-11 survey indicates parents believe Oak Hill has maintained strength in decision making & critical thinking skills, and students' confidence in self, and ability to value & respect others.
- Consistent with prior years' surveys, the Oak Hill School community is viewed as a very positive environment
- The Oak Hill parent community is supportive of each other, and the school's need for additional staff
- The Oak Hill Faculty continues to receive very high reviews from parents. Open comments offered more nuance to be considered by the administration:
 - Faculty, while scoring high overall, presents an opportunity for improvement – both in communication and consistency
 - Communication, while improved in general, continues to be the key development need; focus should include more direct feedback from teachers to parents

Although our results are overwhelmingly positive, we continue to look further into areas that our parents have commented on.

The following pages contain graphs with trend data from the 2005, 2008 and 2011 survey results.

If you have any questions about the survey, please contact Kathy Anderson at 651-484-8242.

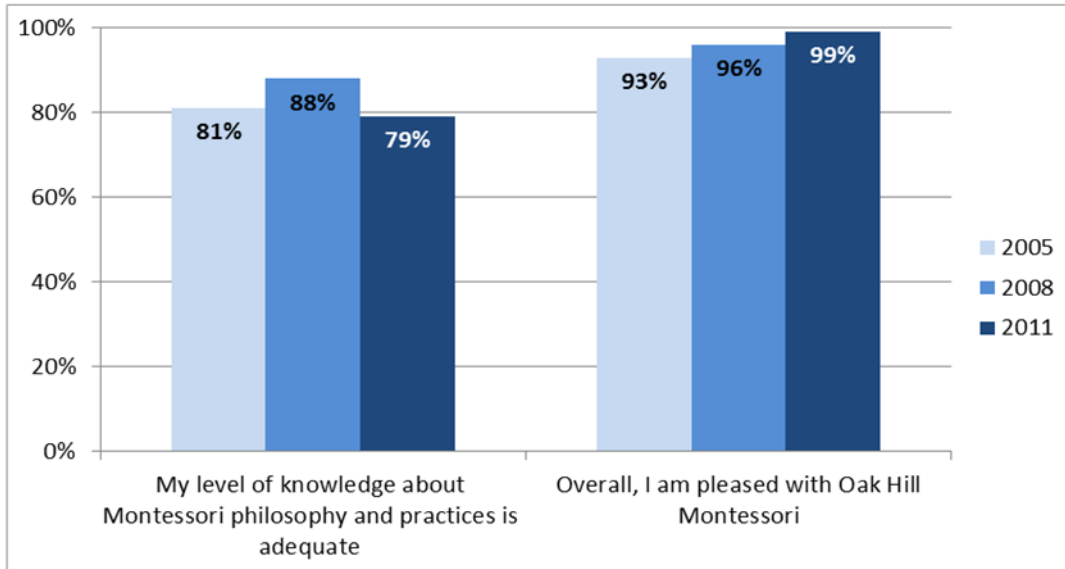


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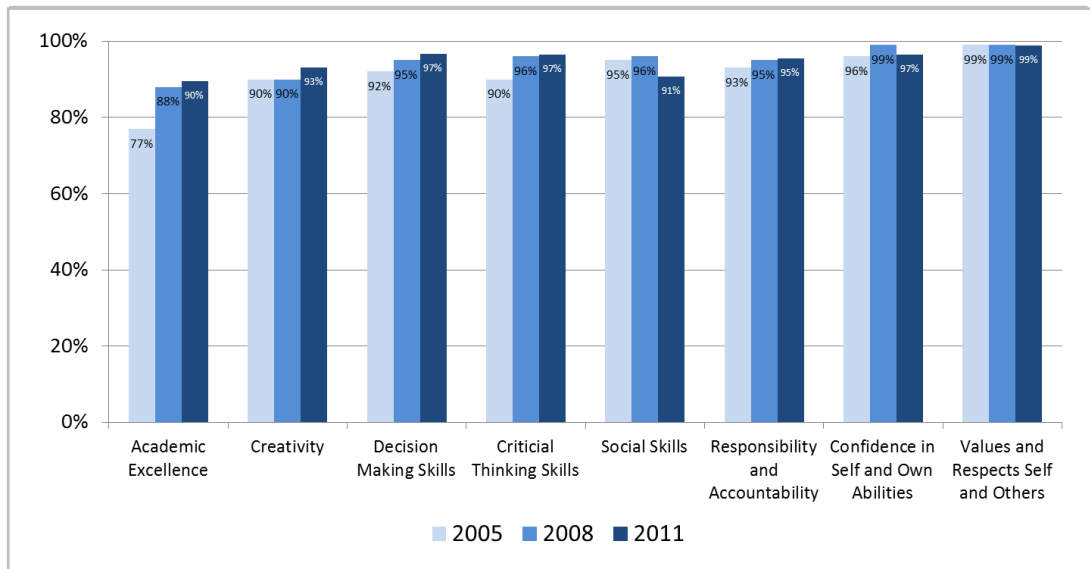
WWW.OAKHILLMONTESSORI.ORG

Montessori knowledge and overall parent satisfaction are comparable to 2005 levels; Montessori knowledge has declined slightly since 2008



2010-2011, Q18: My level of knowledge about Montessori philosophy and practices is adequate, n=86 ; Q20: Overall, I am pleased with Oak Hill Montessori, n=86

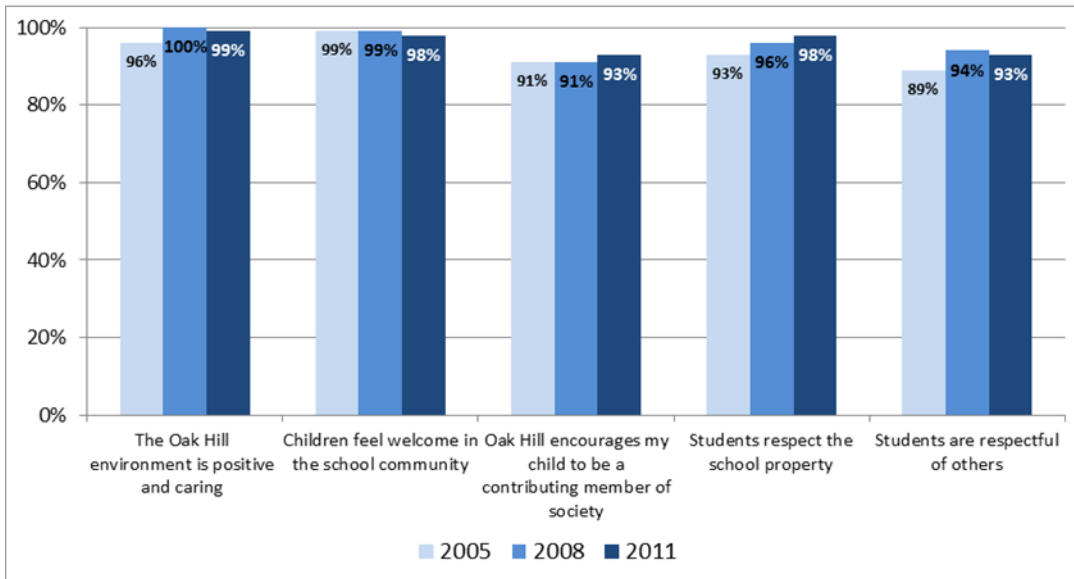
2010-11 survey indicates parents believe Oak Hill has maintained strength in decision making & critical thinking skills, and students' confidence in self, and ability to value & respect others. All areas of student development have shown increasing progress over the years.



2010-11, Q6: Please indicate to what extent you believe Oak Hill aids in the development of the following for your child(ren), n=86



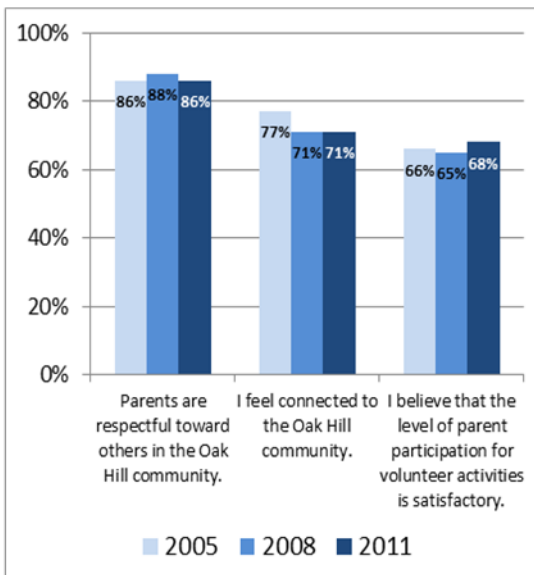
Consistent with prior years' surveys, the Oak Hill School community is viewed as a very positive environment



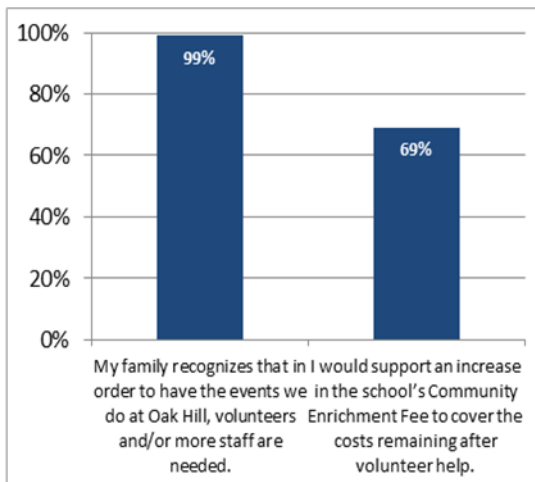
2010-11, Q7: Tell us how each of the following describe the Oak Hill School Community., n=86

The Oak Hill parent community is supportive of each other, and the school's need for additional help

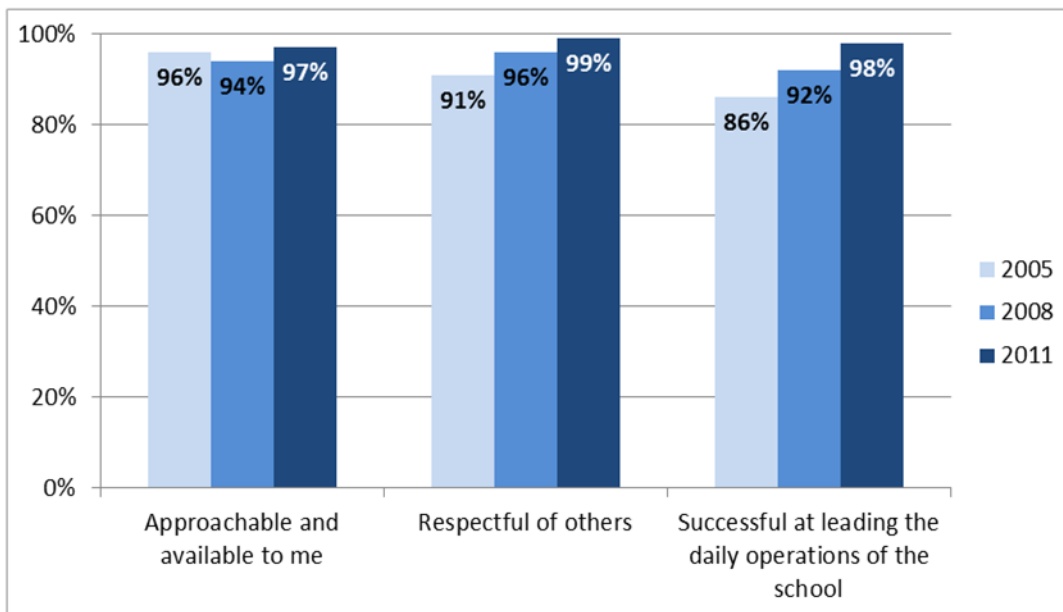
Level of parental respect, connection to the Oak Hill community, and parent participation remain consistent over the past 6 years



There is a widespread recognition of the need for more staff at Oak Hill events. In fact, more than two thirds of parents report being at least neutral to an increase in fees to off-set costs incurred after volunteer help

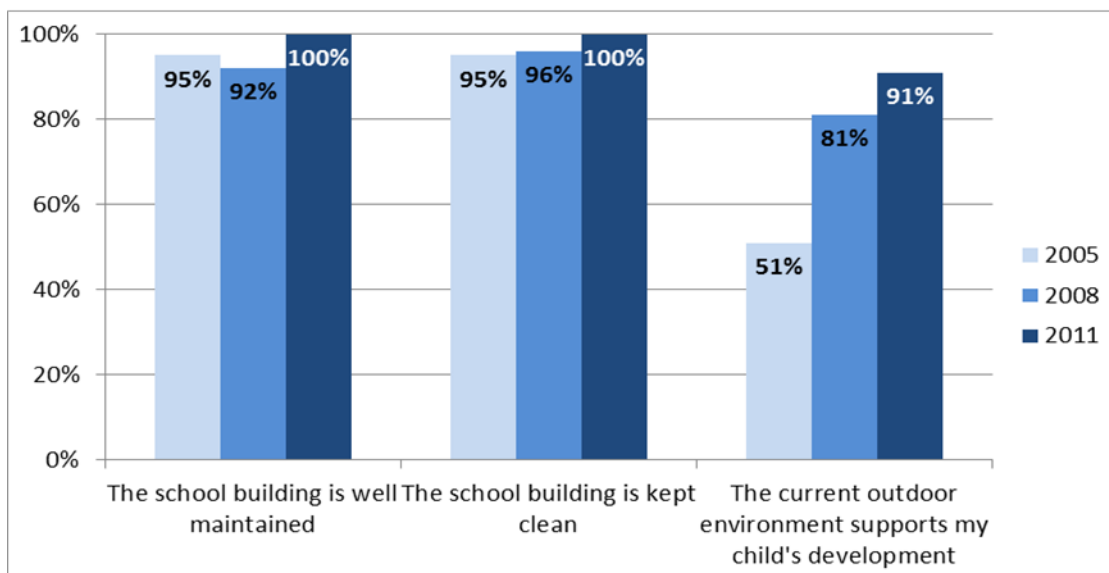


Parents continue to believe Kathy Anderson is worthy of incredibly high marks on all dimensions



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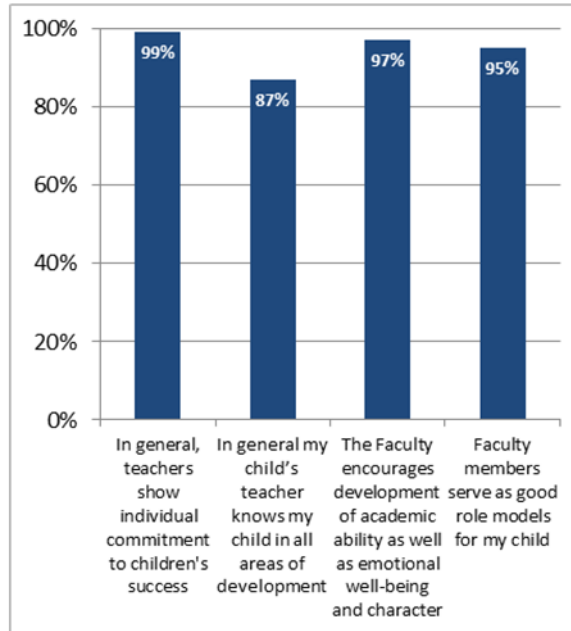
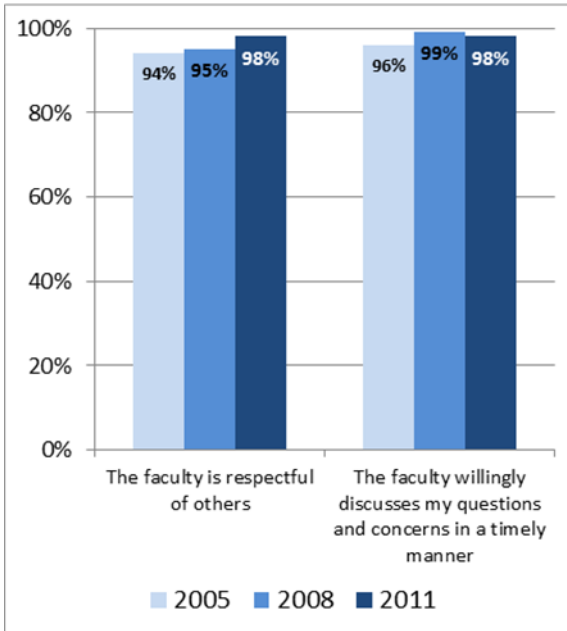
Over the past few years, the Oak Hill Facility has reached nearly perfect levels, with outdoor facilities showing huge improvements



2010-11, Q10: Please let us know to what extent you agree with the following statements related to the Oak Hill Facility.



The Oak Hill Faculty continues to receive very high reviews from parents with only “knows my child in all areas of development” falling below the 90% mark



Note, only 2 left columns are common across all 3 waves
 2010-11, Q8: We would also like your feedback on the Oak Hill Faculty., n=86

